

WHAT IS THE PROCESS?



GET AUTHORISATION CODE

Before you can make a return, you'll need to get an return code so we can recognise the item when it arrives and understand the reason for the return. The return code must be obtained within 14 days of receipt of goods.



PACK AND SEND YOUR ITEMS

Items should be returned securely in their original packaging to prevent damage in transit.

Items must be returned within 14 days of obtaining return code.

Return Address:
75 Ash Road South, Wrexham Industrial Estate, Wrexham, North Wales, LL13 9UG



RECEIVE YOUR REFUND OR CREDIT

Once we have safely received your item and made sure it's in good condition, we will then issue your refund or credit.